

Message Text

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PAGE 01 MANAMA 01159 230837Z
ACTION NEA-11

INFO OCT-01 EB-08 ISO-00 /020 W
-----085320 230848Z /10

R 221010Z MAY 78
FM AMEMBASSY MANAMA
TO USDOC WASHDC
INFO AMEMBASSY ABU DHABI
AMEMBASSY DOHA
AMCONSUL DHAHRAN
AMEMBASSY KUWAIT
AMEMBASSY JIDDA
AMEMBASSY TEHRAN
USLO RIYADH
SECSTATE WASHDC 6187

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E.O. 11652: N/A
TAGS: BEXP, XF, US
SUBJECT: VISIT OF DOW-WARNER REP BRENNAN

REF: DHAHRAN 662

1. EMBASSY MANAMA ALSO EXPERIENCED BRENNAN COMPLAINTS BUT HAD HOPED CATHARSIS OF TWO AND HALF HOUR MONOLOG TO ECONOFF AND COMMERCIAL ASSISTANT HAD RELIEVED HIM. COMPLAINTS HEARD HERE ALMOST ENTIRELY DIRECTED TOWARD USDOC WASHINGTON WHICH SHOULD BE PREPARED TO RESPOND UPON BRENNAN RETURN. ONLY FOREIGN POST COMPLAINT WAS COMMENT ON DUBAI: BRENNAN SAID HE RECEIVED BEST ASSISTANCE EVER ENCOUNTERED FROM DUBAI FSL BUT THAT AMERICAN OFFICER WAS TOO BUSY TO SEE HIM.

2. BRENNAN COMPLAINTS ABOUT USDOC INVOLVED NOT ONLY MIS-DIRECTION OF BROCHURES BUT CONFUSION IN SHIPMENT OF DISPLAY TO TEHRAN CENTER AND CANCELLATION OF TEHRAN SHOW. HE CLAIMED
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THAT DISPLAY MATERIAL TEMPORARILY LOST IN NEW YORK, THEN SHIP CANCELLED AND THEN COMPANY ASKED TO PAY FOR AIR FREIGHT. HE CLAIMED THAT TEHRAN SHOW HAD BEEN CANCELLED, THEN REINSTATED AND THEN HIS CMSCANY CANCELLED WHAN THEY DISCOVHRED THEY WERE VIRTUALLY ONLY PARTICIPANTS LEFT. HE ALSO CLUUMED THAT FOREIGN SERVICYEVSTS WERE NOT NOTIFIED IN ENOUGH DETAIL OF HIS PLANS OR NOTIFIED FAR ENOUGH IN ADVANCE. HE CLAIMED

DECISSION TO TRAVEL THIS REGION MADE IN FEBRUARY. HE FURTHER COMPLAINED THAT KUWAIT DID NOT KNOW HE WAS BRINGING LARGE DISPLAY THOUGH USDOC HAD ASSURED HIM THAT HE COULD SET IT UP IN EMBASSY.

3. BRENNAN WAS HIGHLY COMPLIMENTARY OF WORK DONE IN HIS BEHALF IN KUWAIT AND DUBAI. IN TELEPHONE CONVERSATION AS HE WAS LEAVING HE WAS LESS ENTHUSIASTIC ABOUT STOP IN BAHRAIN BUT BELIEVED IT HAD BEEN GENERALLY WORTHWHILE. IN ADDITION TO COMMERCIAL SERVICES RENDERED HERE, EMBASSY MADE APPOINTMENT FOR BRENNAN WITH AMCIT DONOR WHO IS CONSULTANT TO GOB ON SPORTS MEDICINE. THIS WAS DONE AT OUR INITIATIVE AFTER LEARNING OF HIS BACK PROBLEMS FROM DOHA ECONOFF. CLUVERIUS

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